

Slot Advantage Play Fraud Detection Unit

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Slot Advantage Play

Fraud Detection Unit and Tool Overview
Must-Hit Jackpots

Persistent State Slot Machines / Bonus
Chasing

FreePlay Fraud

FDU Overview


The Fraud Detection Unit is a group comprised of specialized surveillance employees that utilize data analytics to detect fraud, theft and advantage play.



Point of Sale

8245 - 1882 Cantina Bar (POS 724 & 726)

8/12/2023 16:00:36



1882Cantina07

Signed in: [redacted] @ 15:48:03

15:59:58 PICKUP LOAN: 0

15:59:58 CASH DRAWER 1 OPENED:

15:59:58 **Real Out** \$248.38

15:58:42 CLOSE CHECK (35/1): 16746

15:58:42 CASH DRAWER 1 OPENED:

15:58:39 XDATA(2):CASH 12440521139|Prize 683101|90710300 [redacted] 2321044|

15:58:39 XDATA(2):CASH 12440521139|Prize 683101|90710300 [redacted] 2321044|

15:58:39 Club \$ 12440521139 90710300 Prize 683101

15:58:39 ezDine 12440521139 90710300 Prize 683101

15:58:39 ezDine 12440521139 90710300 Prize 683101

15:58:39 XDATA(0):eComps 12440521139|Prize 683101|

15:58:39 **CHANGE DUE:** \$0.02

15:58:39 **TOTAL DUE:** \$29.98

15:58:39 **TAX DUE:** \$2.48

15:58:38 **CASH** \$40.06

15:58:25 PICKUP CHECK (35/1): 16746

15:48:03 SIGNIN: [redacted]

15:48:00 SIGNOUT

15:46:52 SERVICE TOTAL: \$59.95

15:46:51 1 RPSD CAZADORES \$11.00

15:46:50 1 RPSD CAZADORES \$11.00

15:46:49 1 RPSD CAZADORES \$11.00

15:46:47 1 RPSD CAZADORES \$11.00

15:46:46 1 RPSD CAZADORES \$11.00

15:46:39 BEGIN CHECK (100/1): 16753

15:43:00 SERVICE TOTAL: \$91.39

15:42:58 SUB CASA BLANCO

15:42:58 1 "SPECIAL PREP" \$0.00

15:42:49 1 GREY GOOSE \$3.00

15:42:47 1 COSMOPOLITAN \$14.00

15:42:39 VOID ITEM: -1 BELVEDERE (\$14.00)

15:42:38 VOID ITEM: -1 CHOPIN (\$14.00)

15:42:36 1 CHOPIN \$14.00

15:42:34 1 BELVEDERE \$14.00

15:42:30 VOID ITEM: -1 GREY GOOSE (\$12.00)

15:42:29 VOID ITEM: -1 KETEL ONE (\$12.00)

15:42:26 VOID ITEM: -1 STOLI (\$11.00)

15:42:25 VOID ITEM: -1 TITOS (\$11.00)

15:42:20 1 GREY GOOSE \$11.00

15:42:17 1 KETEL ONE \$12.00

15:42:14 1 TITOS \$11.00

15:42:12 1 STOLI \$11.00

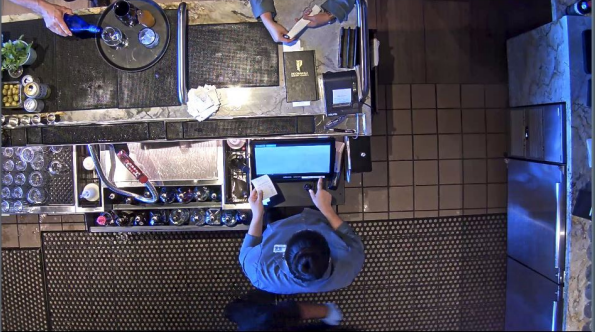
15:41:54 1 GINHER ALE \$0.00

15:41:50 2 BLNC CASAMIGOS \$26.00

15:41:40 PICKUP CHECK (100/1): 16747

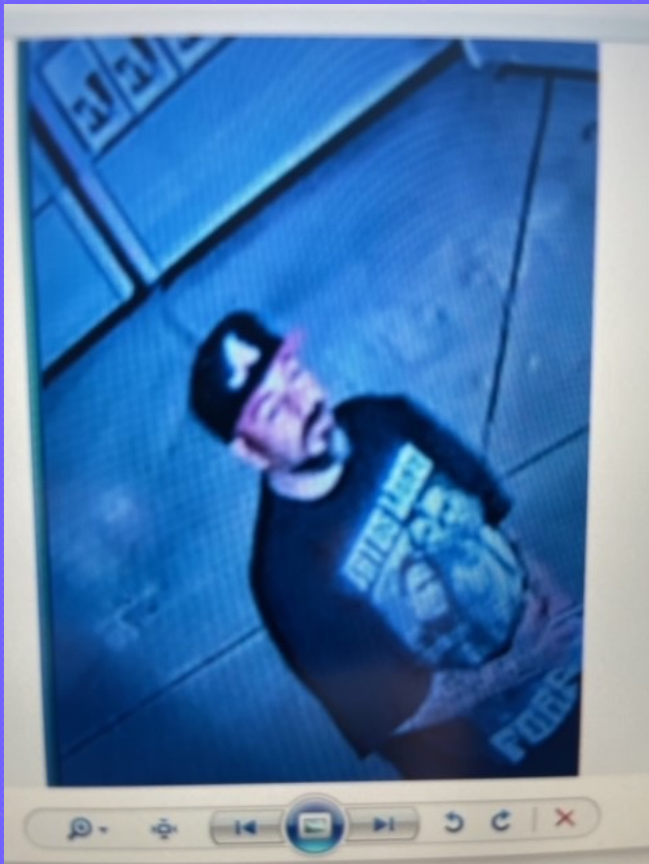
8246 - 1882 Cantina Bar 07 (POS 724)

8/12/2023 16:00:38

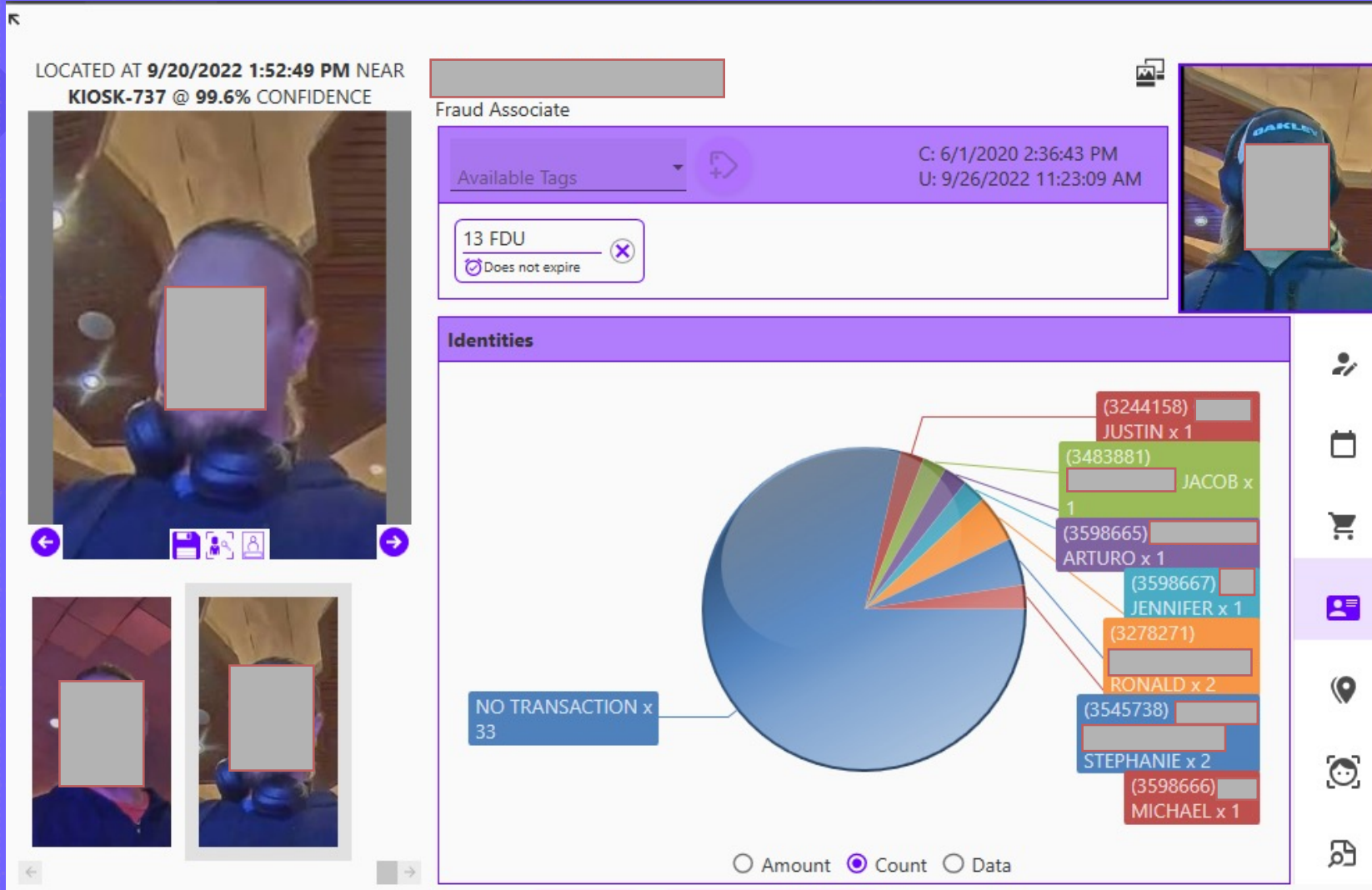


FDU Overview

Face Recognition and LPR
Data



Facial Recognition



“Face Print” – an impression or mark left on the database which can be tracked for associations to events, places, times etc.

FDU Overview

Face Recognition and LPR Data

	9821 E-Park-Ramp-Entrance	9/10/2022 9:19:01 PM	7JYH161			CA	KIA	BLUE	Fraud associate see IN#22-3664 PLEASE WATCH DO NOT C
	9821 E-Park-Ramp-Entrance	9/13/2022 11:29:22 AM	7JYH161						
	9821 E-Park-Ramp-Entrance	9/14/2022 2:00:17 PM	7JYH161						
	9821 E-Park-Ramp-Entrance	9/20/2022 8:33:14 AM	7JYH161						
	9821 E-Park-Ramp-Entrance	9/20/2022 6:06:20 PM	7JYH161						
	9821 E-Park-Ramp-Entrance	9/27/2022 8:41:26 AM	7JYH161						
	9821 E-Park-Ramp-Entrance	9/30/2022 7:28:38 AM	7JYH161						
	9821 E-Park-Ramp-Entrance	10/4/2022 12:19:54 PM	7JYH161						

7JYH161

7JYH161 8:40:36 AM

11 Fraud

Fraud associate see IN#22-3664 Needs to be issued restriction. Please reference PRC#22P-3888

CURRENT STATUS

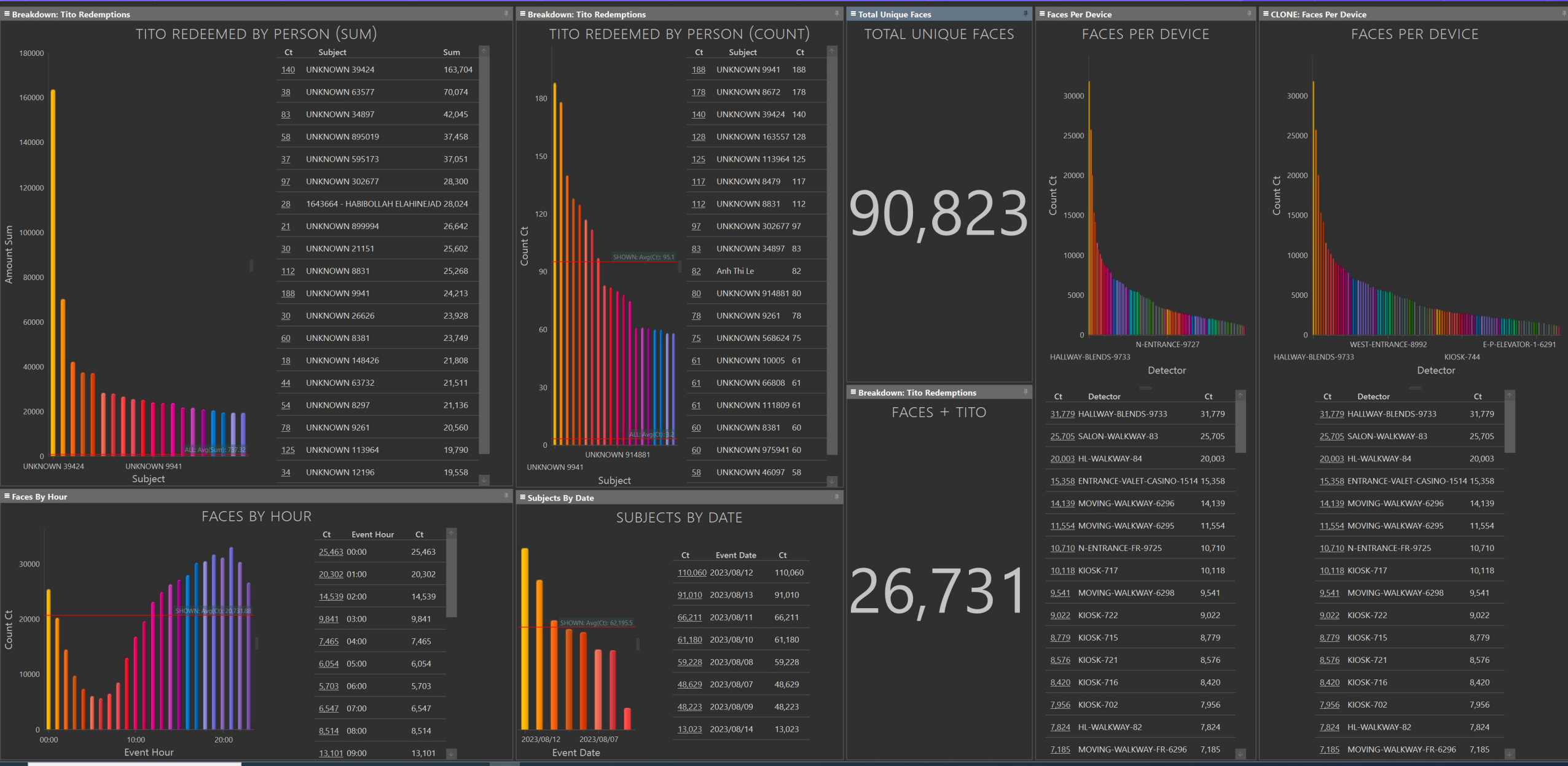
COMMENT

0 / 200

UPDATE

CANCEL

Face Recognition Statistics and Data Analytics



Faces By Hour

FACES BY HOUR

Ct	Event Hour	Ct
25,463	00:00	25,463
20,302	01:00	20,302
14,539	02:00	14,539
9,841	03:00	9,841
7,465	04:00	7,465
6,054	05:00	6,054
5,703	06:00	5,703
6,547	07:00	6,547
8,514	08:00	8,514
13,101	09:00	13,101

Subjects By Date

SUBJECTS BY DATE

Ct	Event Date	Ct
110,060	2023/08/12	110,060
91,010	2023/08/13	91,010
66,211	2023/08/11	66,211
61,180	2023/08/10	61,180
59,228	2023/08/08	59,228
48,629	2023/08/07	48,629
48,223	2023/08/09	48,223
13,023	2023/08/14	13,023

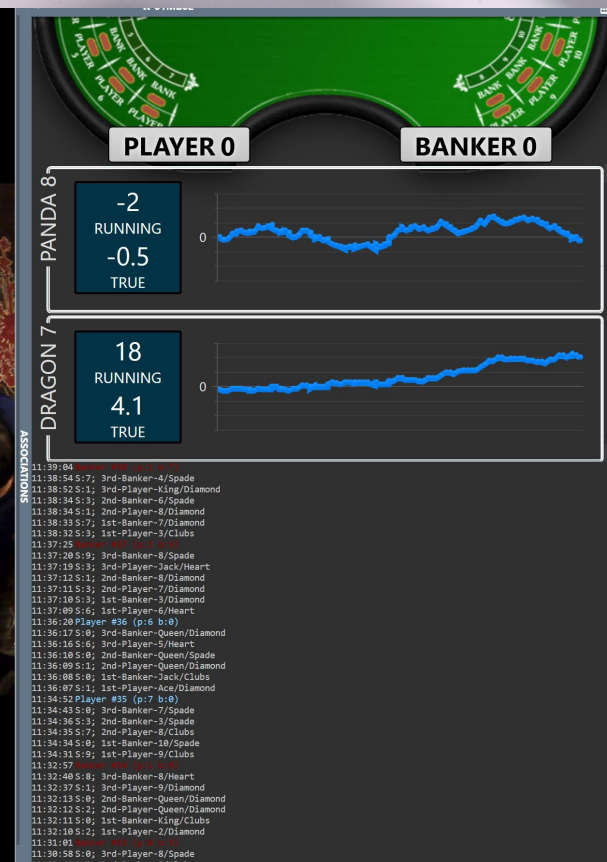
FACES + TITO

FACES + TITO

26,731

Player Evaluation

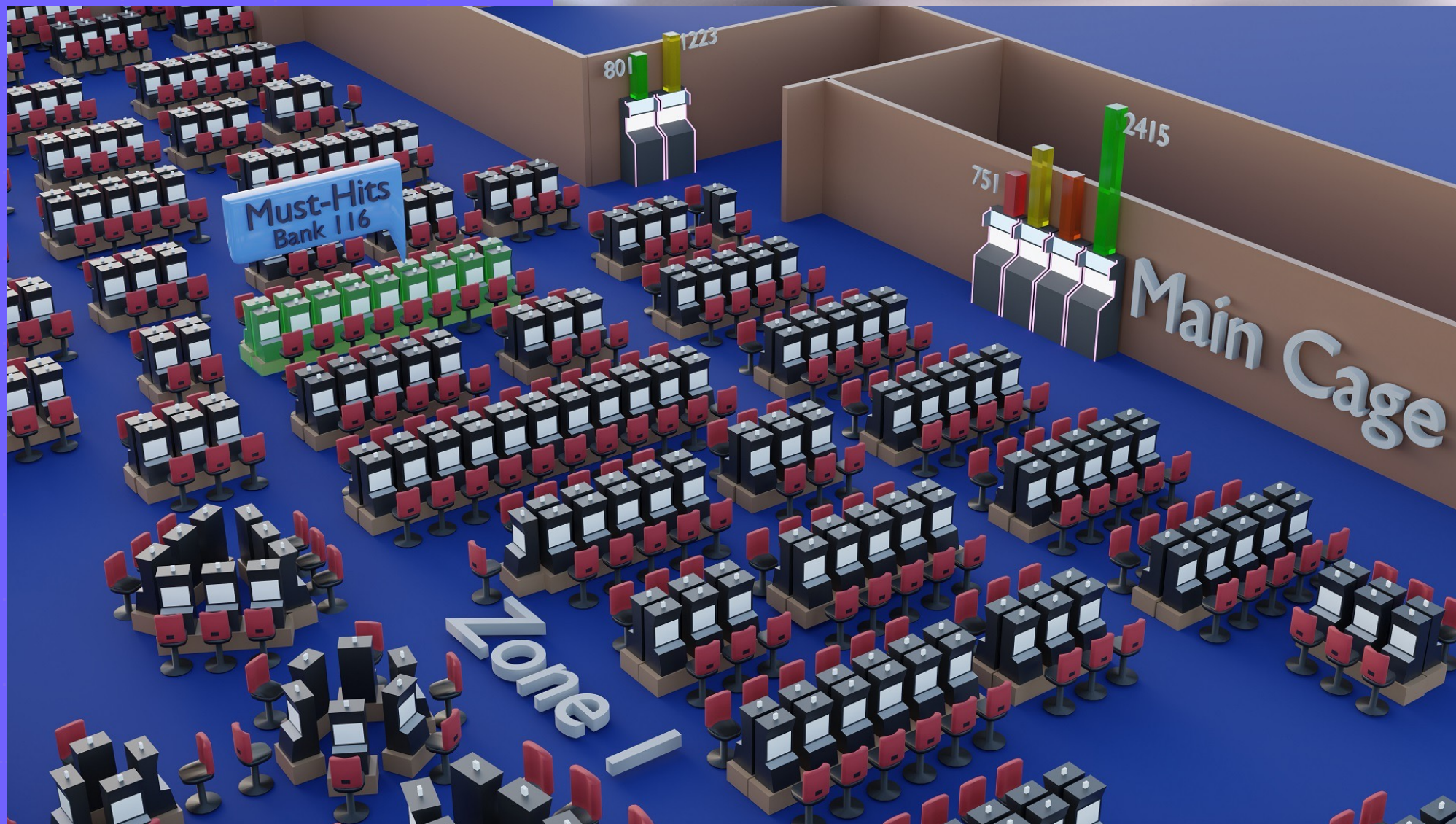
Pairing data with video:
RFID, Machine Learning,
Face Recognition



Data Visualization



Data Visualization



Must-Hit Jackpots

Overview:

Must Hit Jackpots are jackpots that must hit before they reach their capped amount.

Advantage Players often scout multiple casinos looking for progressives that are approaching the capped amount.

Must-Hit Advantage Players do not have an advantage over the house.



Must-Hit Jackpots

Downsides to jackpot chasers:

Jackpot chasers will often use abrasive tactics to get players to leave potentially profitable games.

- Making guests feel uncomfortable / invading personal space

- Blowing smoke in the player's face

- Utilizing aggressive or rude behavior

The average player that wins a must-hit progressive might re-invest that money back into the casino via coin-in over the next few years. Whereas advantage players intend to collect the money and spend it outside of the casino.

Jackpot chasing could be used for money laundering or to hide/fund other criminal activity.



Must-Hit Jackpots

Things to Remember:

Must-Hit Jackpots will continue to draw in new players that will want to try to take advantage of the progressives.

Jackpot Chasers can provide you with a lot of intel.

Observe their activity on property, rather than immediately banning them.

JP Chasers will often meet with other JP Chasers.

Let JP Chasers show you which games they're targeting by observing their activity. As they go from machine to machine, they're giving you a list of games that you should be paying attention to.

Slots - Must Hit Advantage Calculator

Input Game Info	
Game Hold Percentage	4.8
Progressive Starting Amount	\$0
Must Hit By	\$10,000
Range	\$10,000
Increment Amount	0.0015

Coin-In Increment Amounts					Max
Coin-In	\$1,000	\$10,000	\$100,000	\$1,000,000	\$6,666,667
Increment	\$1.50	\$15.00	\$150.00	\$1,500.00	\$10,000.00

Must Hit, Minus Current	\$0	\$50	\$100	\$150	\$200	\$250	\$300	\$350	\$400	\$450
Coin-In Cost to Increment	\$0	\$33,333	\$66,667	\$100,000	\$133,333	\$166,667	\$200,000	\$233,333	\$266,667	\$300,000
Theo	\$0	\$1,600	\$3,200	\$4,800	\$6,400	\$8,000	\$9,600	\$11,200	\$12,800	\$14,400
Starting Amount	\$10,000	\$9,950	\$9,900	\$9,850	\$9,800	\$9,750	\$9,700	\$9,650	\$9,600	\$9,550
Jackpot Amount	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000	\$10,000
Theo Win	\$10,000	\$8,400	\$6,800	\$5,200	\$3,600	\$2,000	\$400	(\$1,200)	(\$2,800)	(\$4,400)
Advantage?	YES	YES	YES	YES	YES	YES	YES			

Persistent State Slots



A Persistent State Slot has an element that sticks around beyond the spin that brought it about.

Persistent State Slots



Persistent State Slots

Persistent State Bonuses are features designed to entice additional coin-in from a player that remain in place after a player cashes out.

Similar to progressive meters

Can be multipliers, bonus game meters or other game feature

Dozens of game themes have persistent state bonuses





GRAND JACKPOT

\$15,833.40

GRAND JACKPOT

MAJOR JACKPOT

\$550.85

MAJOR JACKPOT

MINOR BONUS

\$100

\$20

MINI BONUS

BONUS REELS IN PLAY

	100	100	100	100
		MINOR BONUS	100	200
		100	100	
100			200	100

607

FREE FEATURE MUST BE WON BEFORE 1800 COLLECTED

Cashout Voucher Printed - \$118.22

1024 WAYS CREDIT \$0.00

BET \$100 WIN \$0.00

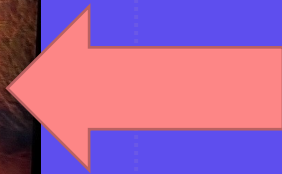
1c

607

FREE FEATURE MUST BE WON BEFORE 1800 COLLECTED

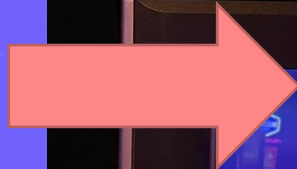
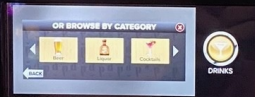
100

100




124802

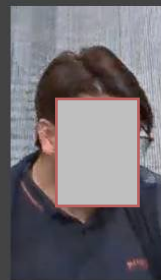
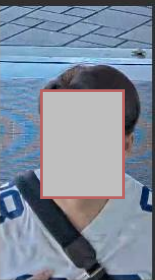
19654



ONE STATION
PER GUEST

LOCATED AT 8/15/2023 04:36:27 NEAR
MOVING-WALKWAY-6296 @ 98.0%
CONFIDENCE





Available Tags

03 Table Games Adv. Player
Does not expire

PERSON INFORMATION

Summary

Edit

Notes

Alert

SCSIN Alert 2/2/2023

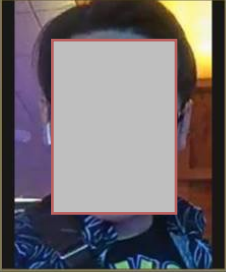
Site Notes


AP involved in a group reported Further review required.


Incident Numbers

GP#23-0054

C: 2/4/2023 2:34:45 PM
U: 7/18/2023 12:53:55 PM







23

FreePlay Investigation

An audit was conducted for monthly **EZ Play Reward Usage** looking for outlying data points.

This team operated by generating a Casino Theoretical Win of \$6,000 playing slot machines while using multiple player accounts.

This theoretical loss qualified the utilized accounts for eight weeks of an "EZ Play" promotion at \$800 per week and entry into a weekly kiosk swipe promo with prizes that ranged from \$300 - \$500.

FreePlay Issued:

$$\$800 \times 8 = \$6,400$$

$$\$500 \times 8 = \$4,000$$



FreePlay Account Example

- In total this team of six individuals were using approximately 140 accounts in a rotation of 7 to 8 cards at a time. Our research showed some of these accounts were being utilized since 2019
- Live video of the play showed persons not matching the account holder's ID photo and all accounts had matching PIN numbers
- The play did not have any cash buy-ins since the initial set-up plays
- Play time was typically very short during the redemption phase
- EZ Play was downloaded at known low house advantage games such as video poker
- Common EZ Play download dates, matched days of promotional swipes

Acct:	3545735	<input type="checkbox"/> VIP	Birthday:	02/03	Comp:	
			Type:	Tourist		
			Group:	*****	Tickets:	0
					Promo Bal:	
					Promo2 Bal:	

Show up to	<input type="text" value="10"/>	<input type="text" value="Month"/>	Through:	<input type="text" value="8/1/2022"/>	Casino:	<input type="text" value="PRC"/>	Dept:	<input type="text" value="SLOT"/>
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1. Action	2. Awards	3. Credit Acct	4. Other Accts
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	Fri 01-Apr-22	Tue 01-Mar-22	Sat 01-Jan-22		Total
Cash Buy In	\$0.00	\$0.00	\$3,700.00		\$3,700.00
Credit Buy In	\$0.00	\$0.00	\$0.00		\$0.00
Avg Bet per Play	\$0.00	\$0.00	\$21.64		\$21.64
Total Bet	\$0.00	\$0.00	\$120,720.00		\$120,720.00
Paid Out	\$0.00	\$0.00	\$116,670.00		\$116,670.00
Theor Win	\$0.00	\$0.00	\$6,011.86		\$6,011.86
Casino Win	\$0.00	\$0.00	\$4,050.00		\$4,050.00
Over Under	\$0.00	\$0.00	(\$1,961.86)		(\$1,961.86)
Award Used	\$4,800.00	\$6,200.00	\$225.00		\$11,225.00

(Account During Redemption Phase)

1. Loading Phase

Accounts currently on Loading Phase/No Fre		
Name	Tier	Account
	Silver	3594104
	Silver	3598664
	Silver	3598665
	Silver	3598666
	Silver	3598667
	Gold	3506952
	Gold	3545734
	Silver	3598668

(2-3 month waiting period)

2. EZ Play Redemption Phase

Accounts in current cycle		
Name	Tier	Account
	Gold	3545738
	Silver	3471256
	Silver	3278271
	Silver	3429424
	Gold	3280873
	Silver	3296355
	Gold	3244158

Fraud Cycle

3. Intro of New Qualifying Accounts

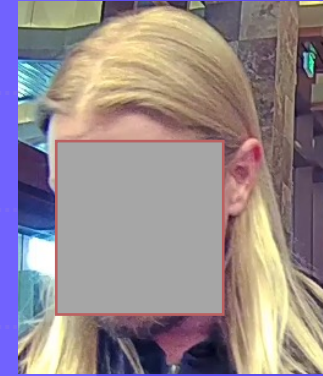
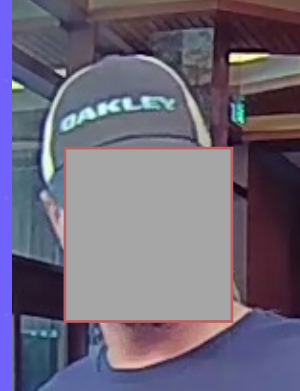
Accounts for up coming cycle		
Name	Tier	Account
	GOLD	3506952
	GOLD	3478523
	SILVER	3470159
	Silver	3296805
	Gold	3545734
	Silver	3242153

4. Over- Invested Accounts

Over-Invested Accounts		More than 10
Name	Tier	Account
	Gold	3280873
	Silver	3296355
	Gold	3545736
	Silver	2331141
	Gold	3483881
	Silver	3478522
	Silver	3439328
	Gold	3545735
	Silver	3235363

- Over-Invested accounts out of EZ Play restriction, some will begin Loading phase some will re-qualify for EZ play automatically

Meet the Team



- Software Engineer
- In online database for Advantage Play on table games
- In 2013, Suspicious Activity on table games w/ \$21k win
- In 2009, involved in EZ Play fraud
- Loaded (3) accounts at a time, strictly on Sundays
- Always wore a face mask while on property
- Covered kiosk camera when cashing out slot tickets
- Removed card from slot machine before cashing out

- Professional Poker Player.
- Casino experience.
- In charge of "Loading Phase"
- Swiped (3) accounts strictly on Tuesdays for kiosk promos.
- Filled in for redemption phase on only one occasion.
- Recruits new accounts
- Not as meticulous at hiding actions and identity as others in group

Loading Phase

Cash buy-ins ranging from \$2.5k to \$5k

Video blackjack used for loading phase, 3 to 4 hours of play

Blackjack game chosen was a multi-game machine and the house edge was averaged, earning at a higher rate than actual

Swapped out cards once \$120k in coin-in / \$6k in Casino Theoretical had played through

Accounts currently on Loading Phase/No Free Play Issued							
Name	Tier	Account	Total Cash Buy In	Total Coin In	Casino Theo Win	Loading Date	Location ID
	Silver	3594104	\$4,000.00	\$120,700.00	\$6,011.00	8/18/2022	Machine 21437
	Silver	3598664	\$2,500.00	\$120,720.00	\$6,012.00	8/30/2022	Machine 21437
	Silver	3598665	\$3,500.00	\$120,695.00	\$6,011.00	9/1/2022	Machine 21437
	Silver	3598666	\$4,400.00	\$120,700.00	\$6,014.00	9/20/2022	Machine 21437
	Silver	3598667	\$2,800.00	\$120,690.00	\$6,010.36	9/8/2022	Machine 21437
	Gold	3506952	\$3,300.00	\$120,720.00	\$6,011.86	6/2/2022	Machine 21437
	Gold	3545734	\$2,600.00	\$120,700.00	\$6,010.86	5/3/2022	Machine 21437
	Silver	3598668	\$0.00	\$0.00	\$0.00	TBD	TBD

Redemption Phase

<https://www.vpfree2.com/>

The team and most all of the teams we found, redeemed the EZ Play from machines with the lowest theoretical holds available to them.

10 VP Games:				
99.73% DW44	Deuces Wild 44 <input type="checkbox"/>			NSUD
\$1, \$2, \$5		1 Play	MG	in front of high limit cashier (\$5 per point)
\$5, \$10, \$25		1 Play	MG	in front of high limit cashier (\$5 per point)
\$25, \$50, \$100		1 Play	MG	in front of high limit cashier (\$5 per point)
99.64% Bd1x	Bonus Deluxe <input type="checkbox"/>			Bd1x (FP)
25¢, 50¢, \$1, \$2, \$5		1 Play		on right side of outside section of Corner Bar
99.54% JoB	Jacks or Better <input type="checkbox"/>			JoB (FP)
5¢, 10¢, 25¢, \$1		1 Play	MG	a few banks scattered (\$5 per point)
25¢, 50¢, \$1		3/5/10 Play		outside high limit room
25¢, 50¢, \$1, \$2		1 Play	MG	Cabaret Lounge Bar (\$5 per point)
25¢, 50¢, \$1, \$2		1 Play	MG	several banks (\$5 per point)
\$1, \$2, \$5		1 Play	MG	High Limit Bar (\$5 per point)
\$1, \$2, \$5		1 Play	MG	on north side of casino outside high limit room (\$5 per point)
\$1, \$2, \$5		1 Play	MG	in front of high limit cashier (\$5 per point)
\$5, \$10, \$25		1 Play	MG	in front of high limit cashier (\$5 per point)
\$25, \$50, \$100		1 Play	MG	in front of high limit cashier (\$5 per point)
99.45% BDW	Bonus Deuces Wild <input type="checkbox"/>			BDW (FP)
5¢, 10¢, 25¢, \$1		1 Play	MG	a few banks scattered (\$5 per point)
25¢, 50¢, \$1, \$2		1 Play	MG	Cabaret Lounge Bar (\$5 per point)
25¢, 50¢, \$1, \$2		1 Play	MG	several banks (\$5 per point)
\$1, \$2, \$5		1 Play	MG	High Limit Bar (\$5 per point)
\$1, \$2, \$5		1 Play	MG	on north side of casino outside high limit room (\$5 per point)
99.17% BP	Bonus Poker <input type="checkbox"/>			BP (FP)
5¢, 10¢, 25¢, \$1		1 Play	MG	a few banks scattered (\$5 per point)
25¢, 50¢, \$1, \$2		1 Play	MG	Cabaret Lounge Bar (\$5 per point)
25¢, 50¢, \$1, \$2		1 Play	MG	several banks (\$5 per point)
\$1, \$2, \$5		1 Play	MG	High Limit Bar (\$5 per point)
\$1, \$2, \$5		1 Play	MG	on north side of casino outside high limit room (\$5 per point)
\$1, \$2, \$5		1 Play	MG	in front of high limit cashier (\$5 per point)
\$5, \$10, \$25		1 Play	MG	in front of high limit cashier (\$5 per point)

Numbers based on (16) accounts 1+ completed cycles

Accounts in Current Cycle		More than 1 cycle		New Account first cycle				
Name	Tier	Account	Total Cash Buy In	Total Coin In	Casino Theo Win	Free Play Issued	Free Play Theo Win	Casino Theo Win
	Gold	3545738	\$5,000.00	\$129,750.00	\$6,227.00	\$10,450.00	\$292.60	(\$3,930.40)
	Silver	3471256	\$3,001.00	\$130,112.00	\$6,313.75	\$17,325.00	\$485.10	(\$10,526.15)
	Silver	3278271	\$7,160.00	\$183,473.00	\$9,523.60	\$24,130.00	\$675.64	(\$13,930.76)
	Silver	3429424	\$3,267.00	\$99,333.00	\$6,185.00	\$16,950.00	\$474.60	(\$10,290.40)
	Gold	3244158	\$13,190.00	\$343,366.25	\$21,520.03	\$31,830.00	\$891.24	(\$9,418.73)
	Silver	3296805	\$10,203.00	\$233,583.35	\$12,516.19	\$26,550.00	\$743.40	(\$13,290.41)
	Silver	3242153	\$16,164.00	\$311,975.10	\$19,195.79	\$33,874.00	\$948.47	(\$13,729.74)
Over-Invested Accounts		More than 1 cycle		New account first cycle				
Name	Tier	Account	Total Cash Buy In	Total Coin In	Casino Theo Win	Free Play Issued	Free Play Theo Win	Casino Theo Win
	Gold	3280873	\$10,460.00	\$343,880.40	\$17,359.10	\$25,785.00	\$721.98	(\$7,703.92)
	Silver	3296355	\$7,287.00	\$201,267.40	\$11,320.24	\$29,169.00	\$816.73	(\$17,032.03)
	Gold	3545736	\$2,800.00	\$131,047.50	\$6,271.93	\$10,250.00	\$287.00	(\$3,691.07)
	Silver	2331141	\$3,127.00	\$128,820.75	\$6,208.56	\$13,475.00	\$377.30	(\$6,889.14)
	Gold	3483881	\$5,100.00	\$141,704.25	\$6,437.71	\$10,750.00	\$301.00	(\$4,011.29)
	Silver	3478522	\$3,330.00	\$120,706.64	\$6,011.83	\$10,635.00	\$297.78	(\$4,325.39)
	Silver	3439328	\$4,020.00	\$93,640.00	\$6,001.60	\$25,390.00	\$710.92	(\$18,677.48)
	Gold	3545735	\$3,700.00	\$120,720.00	\$6,011.86	\$11,000.00	\$308.00	(\$4,680.14)
	Silver	3235363	\$4,920.00	\$120,660.00	\$6,008.00	\$14,630.00	\$409.64	(\$8,212.36)
Totals			\$102,729.00	\$2,834,039.64	\$153,112.19	\$312,193.00	\$8,741.40	(\$150,339.41)
Average per account			\$6,420.56	\$177,127.48	\$9,569.51	\$19,512.06	\$546.34	\$9,396.21

- **(\$9,121.22)** AVG Casino Loss Per Account

Freeplay Fraud

Home > MARKETING > PLAYER DEVELOPMENT > Comp Calculator

Select an Acct (must be 0 if unknown) : OR - Select a PlayerId (must be 0 if unknown) :

1 of 1

100%

Find | Next

Comp Calculator

2019 V1.0

PLAYER INFORMATION										
PlayerID	Acct	First Name	Last Name	Gender	Birth Dt	Card Level	Mgmt Rating	Banned ?	Ethnicity	Member Since
						Jade	P10	False		

PLAYER LAST PLAYED		PLAYER DEVELOPMENT - CALCULATED VALUES - R6M							PLAYER ACCOUNT BALANCES		
Slots	Table Games	Comp Earned	PD Comp Used	PD Comp Unused	Bus Promo Used	VIP Lounge Used	Comp Available	ADW Level	Club \$	EZ Play	EZ Dine
2023-06-18	2023-01-13	13,498.12	6,089.60	0.00	0.00	0.00	7,408.52	T1	2.44	0.00	200.00

WARNING *** Do not discuss Comp Available with our Guests *** WARNING

PLAYER RATINGS SUMMARY and PLAYER AWARDS SUMMARY													
Period End	Period Start	Theo	Actual	EZPlay Used	Actual Net	# Days	ADT	ADA (N)	ADW (N)	DM Hotel Used	Award Used	% Used vs Theo	% Used vs Actual (N)
CURRENT GAMING DAY													
2023-06-19	2023-06-19	0.00	0.00	0.00	0.00	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CURRENT TRIP													
2023-06-17	2023-06-18	946.76	2,614.00	200.00	2,414.00	2	473.38	1,207.00	482.80	0.00	268.00	28.30	11.10
LAST TRIP													
2023-06-15	2023-06-15	1,105.40	(1,786.01)	725.00	(2,511.01)	1	1,105.40	(2,511.01)	1,105.40	0.00	785.67	71.07	(31.28)
ROLLING 3 MONTHS													
2023-03-19	2023-06-19	54,167.44	68,087.03	16,230.00	51,857.03	36	1,504.65	1,440.47	1,504.65	338.00	25,497.37	47.07	49.16
ROLLING 6 MONTHS													
2022-12-19	2023-06-19	112,484.37	127,745.75	37,325.00	90,420.75	79	1,423.85	1,144.57	1,423.85	338.00	53,667.04	47.71	59.35
ROLLING 12 MONTHS													
2022-06-19	2023-06-19	335,647.05	366,715.73	81,770.00	284,945.73	190	1,766.56	1,499.71	1,766.56	2,567.00	122,693.27	36.55	43.05

PLAYER CONTACT INFORMATION						HOST INFORMATION		
Mail ?	Phone Call ?	Phone Text ?	Phone - Home	Email OK ?	Email - Home	Host ID	Host First Name	Host Last Name

Familiarize yourself with how comps are handled. Understand how to determine if the casino has overinvested in players or if a player has a history of repeated over-investment

Over-investment of comps is an indicator that a player might be taking advantage of a FreePlay promotion

Commonalities:

- Address
- Sign-Up Date and Times
- PIN
- Setup Amounts
- Setup Locations
- Redemption Locations

Player Ratings

Acct: 3278271 ☐ VIP

Birthdate: 04/10
Type: Tourist
Group: *****

Comp: \$0
Tickets: 0
Promo Bal: \$0
Promo2 Bal: \$0

\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0

None Avail = Trip Limit - In Transit - A/R + Front Money No Pit No Cage No Returns No WriteOff Safekeeping

Trip Dt	Last Action	Action...	Casino	High Limit	High Credit	High Bet	Trip status
9/14/2022 ...	9/14/2022	1	PRC	\$0.00	\$0.00	\$0.00	Active
9/10/2022 ...	9/10/2022	1	PRC	\$0.00	\$0.00	\$0.00	Active
9/4/2022 1...	9/4/2022	1	PRC	\$0.00	\$0.00	\$0.00	Active

Casino: PRC

☒ BOTH ☐ MASS ☐ VIP

VIP Program:

Machines

Rating End	Machine	Game	Denom	Cash Buy	Bet	TheorWin	CasinoWin	Jackpot	Elapsed	Mach Stand
9/10/2022 9:34 PM	PRC-P21...	SPCL	\$1.00	\$0	\$800	\$25	(\$100)	\$0	0:01	074607
9/4/2022 5:48 PM	PRC-P19...	SPCL	\$1.00	\$0	\$1,300	\$38	\$525	\$0	0:01	074601
8/28/2022 3:31 PM	PRC-P20...	SPCL	\$1.00	\$0	\$400	\$16	\$75	\$0	0:00	083607
8/21/2022 7:05 PM	PRC-P20...	SPCL	\$5.00	\$0	\$1,300	\$29	\$280	\$0	0:02	083605
8/14/2022 4:09 PM	PRC-P21...	SPCL	\$1.00	\$0	\$500	\$12	\$110	\$0	0:01	121003
8/2/2022 12:37 PM	PRC-P09...	SPCL	\$1.00	\$0	\$400	\$11	(\$100)	\$0	0:00	083601
8/2/2022 12:32 PM	PRC-P21...	SPCL	\$1.00	\$0	\$1,300	\$30	(\$525)	\$0	0:01	120802

8 rating Totals: \$0 \$6,500 \$172 \$265 \$0 0:06

Record: 1 of 8

☐ By Trip ☒ All Trips

Select DB Cancel More Details Report

Marketing Working With You



Suspicious Activity Detail

Suspicious Activity from 8/7/2023 to 8/15/2023

Account ID	First Name	Last Name	Club Status	Last Active Date	Post Min Of Set Up Date	Post Set Up Total TWin	Post Set Up Total AWin	Post Set Up Slot TWin	Post Set Up EasyPlay Slot	Set Up Date	Set Up TWin	Set Up AWin	Twin Prior 2 Months	Awards Prior 2 Months	Rvst% Prior 2 Months
				8/13/2023	8/13/2023	\$45	\$99	\$45	\$400	8/5/2023	\$2,158	\$672	\$2,203	\$1,750	79%

AD Group Name: Report - SuspiciousActivityDetail

Report Owner:

Data Owner: Marketing

Report Name: SuspiciousActivityDetail

Path: MARKETING/DATABASE MARKETING

Version: 1.0



Thank you

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