

oin us on Friday, March 22, 2024, as Malcolm Rutherford, CSP, and Derk Boss, CFE, CPP, CSP, discuss the rising incidents of cybercrime occurring at our gaming properties. Long considered by security and surveillance professionals to be an IT issue and responsibility, recent losses of hundreds of thousands to millions of dollars have focused our attention on what our role should be in the protection of our property from cyber criminals.

There are some steps, practices, and protocols we can take to assist in protecting the property from such crime. What we know to do will be discussed, and attendees will have the ability to share their stories, and the countermeasures they've employed.

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alcolm Rutherford, CSP has been involved in the Casino industry since 1988, initially in Operational Gaming and, from 1995 onward in Surveillance and Investigations. In Greece, Morocco, the UK, and Macau, picking up wide and varied experiences along the way. He is now responsible for Project Development and Management with eConnect and looking after sales and customer relations in the APAC region.

Malcolm has helped develop the scope and operational functionality of the eConnect family of optimization and loss prevention products as well as expounding a new paradigm for the future course of the company, with a focus on the benefits and



potential of artificial intelligence and how it can be used to identify patterns, and areas of concern, for human intervention. While at the Galaxy Entertainment Group, he was responsible for recruiting a twenty-one-strong team to investigate all elements of fraud and crime within the entire organization.

Committed to lifelong learning, he continues to study with the likes of the Open University and Coursera, such diverse subjects as Business and Marketing, Fraud, Economics, History, Genetics, and Terrorism.

Malcolm continues to split his time between the US, Europe, and the Far East.

erk Boss, CFE, CPP, CSP is a gaming surveillance, security, and loss prevention specialist and consultant. He has served in executive positions in security, surveillance, and compliance capacities for American Casino and Entertainment Properties, Grand Casinos, Bally's, Aztar, Del E. Web, Corp., Palms, Tropicana Entertainment, and MGM Resorts, as well as in Tribal gaming as an executive and consultant.

Derk, as a security and surveillance executive, has developed proactive and successful security, surveillance, and loss prevention programs. He has performed risk assessments and



developed emergency response manuals, as well as action plans for business recovery. Derk has prepared both security and surveillance teams to respond to emergency events through regular training and drills. He has hands-on experience in the assessment of threats and risks and the handling of different types of critical events. He has served as a consultant for security and surveillance to Tribal Gaming properties and is a Raving Partner with Raving Consulting.

The security and surveillance teams trained and led by Derk have a proven track record of success in loss prevention and detecting cheating at gaming, advantage play, and internal and external theft and fraud.

Derk is Board Certified as a security professional and possesses knowledge and proficiency in security principles and practices, business principles and practices, legal aspects of security, personnel security, physical security, information security, crisis management, and investigation.

Derk has earned professional certification as a Certified Fraud Examiner (CFE), as a Certified Protection Professional (CPP), and as a Certified Surveillance Professional (CSP). He is currently the President of the International Association of Certified Surveillance Professionals (IACSP) and is one of its founding members.

He co-authored Casino Security and Gaming Surveillance (2010) and Casino and Gaming Resort Investigations (2020). He is a respected author, instructor, and speaker, specializing in the fields of security and surveillance training and methodology, gaming protection, loss prevention, and the detection of internal and external theft and fraud.

He has appeared as an expert on several television networks, including the Travel Channel, and his technical articles have appeared in dozens of professional journals, including Security Management magazine, which is published by ASIS International. ASIS International is the largest organization for security professionals, with more than 36,000 members worldwide. As a speaker, he has been featured at several international conferences, including the Global Gaming Exposition (G2E), World Gaming Protection Conference, and ASIS International seminars and programs.